

## The Challenge the American Mobile Workforce Poses to their IT Department

Nowadays, the workforce in America is becoming more and more a mobile workforce. This is largely due to the addition of advances in technology and the development of the internet. Laptops and hand held devices used along with wireless internet makes this all possible. A mobile workforce can use just about anywhere there is internet access for an office away from their actual office building these days. Many small to moderate sized businesses have benefited from the ability to do this. The mobile workforce can even work from home if they want because technology has allowed them to do this. Even workers who must travel can take their work with them. The only problem with all of this is that a mobile workforce has become quite a challenge for the IT department of these businesses.

A mobile workforce is a challenge for the IT department of most businesses because they need to provide technical support for the workers who are scattered around in various places. Laptops and hand held devices that the mobile workforce uses must have their internet security maintained as well. This security maintenance must be complied with if the businesses of today want to stay safe from theft and cyber attack.

One solution to this problem that a business has with their mobile workforce is the use of anti virus security software and anti spyware software. Several products can be installed on laptops and hand held devices by the IT department for this. There are even some IT solutions that can be used to stop a non compliant endpoint from connecting to a company network too. The main goal is to prevent the mobile workforce of any company has from importing viruses to their laptop and hand held devices. For example, a mobile workforce worker is more than likely to use an unsecured WiFi network to access the company network data. Thankfully, there are visibility services that can help an IT department keep watch over what is being done on the laptop and hand held devices their mobile workforce are using.

Basic business applications that a mobile workforce use like email, voice and ordering and tracking can be done safely and securely on wireless networks now. There are certain device management tools that are used to keep the information a mobile workforce employee has access to safe even if their laptop or hand held device is lost or stolen now. There are all kinds of technologies that are being used to keep a mobile workforce operating securely. Competitive businesses today have the IT departments that are able to adapt to the mobile workforce wherever possible.

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